

# Making personalisation work



Developing the approaches and skills workers and people with learning disabilities need to make personalised support work

## Developing and sustaining community connections

NEW EVENT

### Content

This event will look at how people with learning disabilities can be supported to meet new people and be involved in and contribute to their local community. The day will look at getting the right support to make real connections that are sustainable.

The day will include skills on how to:

- Build Circles of Support
- Set up mini enterprises
- Develop a Time Bank
- Find local accessible and affordable options (community mapping)
- Become a volunteer
- Use community connectors

### Who for

Anyone working with or supporting people with learning disabilities.

### When and where

25 February 2010	London
29 June 2010	Kidderminster

£120 +VAT per person

£45\* discounted rate +VAT per person

## Personalisation – what is it?

NEW EVENT

### Content

Valuing People Now says that 'personalisation is about planning for and getting the life you want'.

The event will provide practical examples and stories of how personal budgets have helped people with a learning disabilities get a good life.

The day will:

- Know about personal budgets and self directed support and how people have used them to get the life they want
- Gain skills to enable them to increase the ways in which people with learning disabilities become involved in their own community
- Have knowledge of how Valuing People Now will impact on working practices

### Who for

Anyone who is working with or supporting people with learning disabilities.

### When and where

24 March 2010	Kidderminster
14 July 2010	Kidderminster

£120 +VAT per person

£45\* discounted rate +VAT per person

## Introduction to support planning

NEW EVENT

### Content

The key to good support planning is for the person and their family to be at the centre and involved as much as possible. This event will look at different ways of developing a support plan. It will also provide you with several tools that will help you gather information that is needed to put together a good support plan.

The day will include:

- What makes a good support plan and how it is different from a care plan
- Use of practical tools, including personal posters, person centred approaches
- A basic template they can work with and develop for their needs

### Who for

Anyone interested in developing a support plan or supporting others to develop support plans.

### When and where

21 January 2010	Kidderminster
18 June 2010	Kidderminster

£120 +VAT per person

£45\* discounted rate +VAT per person

## Yes but ... No but ... Positive risk management in the personalisation agenda

NEW EVENT

### Content

One of the most talked about subjects when people discuss personalisation is about risk. This includes risk for the person, the people around them and in relation to the money.

This event will give you the opportunity to look at 'what is the risk'? It will give you practical skills to look at risk in a positive way and will involve delegates in developing person centred risk assessments to achieve good outcomes for the person.

### Who for

Anyone who is working with or supporting people with learning disabilities.

### When and where

3 December 2009	Kidderminster
19 May 2010	MEMBER EVENT* London

\*Free places for BILD members available

£120 +VAT per person

£45\* discounted rate +VAT per person

## Whose choice is it anyway? Supporting choice and decision making

NEW EVENT

### Content

The balance of power for people with learning disabilities often sits with others, many decisions are being made for the person rather than with them or by them.

This event is designed to look at ways of redressing this and finding ways of involving the person more in both everyday choices and decisions and in the bigger important decisions in their life. It will provide delegates with a tool to use that will clearly identify what decisions are made and by whom in the person's life. This information can form a separate document or be include in a support plan.

### Who for

Anyone working with or supporting people with learning disabilities.

### When and where

12 November 2009	Kidderminster
11 March 2010	Kidderminster

£120 +VAT per person

£45\* discounted rate +VAT per person

## Developing person centred thinking and working

NEW EVENT

### Content

This event will look at what person centred thinking is and different ways that we can incorporate person centred work into our jobs. From the way we hold meetings and the way we communicate with people, to how we offer opportunities to people with learning disabilities to be involved in decisions, their community and everyday life. It will also look at developing person centred ways of working in your own organisation in order to make change happen or people with a learning disability.

This day will:

- Look at how people make choices to 'tell' you what they want
- Accessible information – what does it look like? How do you use it?
- Holding meetings that include and involve everyone
- Offering choice and opportunities and the consequences of those choices
- Risk taking and how this impacts on our work practices
- Challenging culture to make positive changes
- What is community connecting? What role has it in our work?

### Who for

Anyone who is working with or supporting people with learning disabilities.

### When and where

5 February 2010	London
9 June 2010	Kidderminster

£120 +VAT per person

£45\* discounted rate +VAT per person

## Booking form

Book online at [www.bild.org.uk](http://www.bild.org.uk) or please photocopy, complete and return to :

BILD  
Campion House, Green Street  
Kidderminster, DY10 1JL

Tel: 01562 723025  
Fax: 01562 723029  
[learning@bild.org.uk](mailto:learning@bild.org.uk)

### Delegate details

Surname
Mr/Mrs/Ms/Miss/Dr/Other
Forename
Additional requirements (Dietary, access, communication)

### Organisation details

Organisation Name
Full address
Postcode
Email
Tel No.
Fax No.

Can we use your details to send you other information on BILD events and services?  Yes  No

### Event details

Event title
Event date
Event location

Please note, your completion and submission of this booking form is taken as your acceptance of our terms and conditions. Please fill in all sections fully and in BLOCK CAPITALS to enable your form to be processed. BILD will contact you with joining instructions no later than 14 days before the event date. Our full terms and conditions can be found on our website: [www.bild.org.uk/events](http://www.bild.org.uk/events)

\*Discounted rate Person with a learning disability or ASD; family carer or enabler; unwaged; small voluntary organisation (ie. an organisation working in Learning Disability field with no more than five paid members of staff).

## BILD's quality commitment

- We are committed to promoting good practice in services through the provision of high quality and best value information and training.
- To enhance the learning experience and complement the learning materials we will make relevant BILD publications available for purchase as part of the event.
- All our trainers are experienced practitioners and experts in their field of learning disability.
- Where possible, all our programmes will be mapped to knowledge requirements for NVQ Health and Social Care core or option units at Level 3.

BILD is working in partnership with **Time4people**.

Time4people is a Social Enterprise that has been established by people with learning disabilities, their families, friends and allies to provide advice, information and training about personalisation and the use of individual budgets.

## Financial details

<input type="text"/>	delegate(s) x £
<input type="text"/>	
= £	
<input type="text"/>	
Purchase Order No.	
<input type="text"/>	
approved	

\*VAT will be charged at the applicable rate at the time of invoicing.

**I enclose a cheque** All cheques made payable to BILD

**Please invoice**

(address if different from overleaf)

  
  

**Please debit my Credit Card**

Expiry Date

Mastercard

Visa

Switch Issue No

Card Number

Security no    (3 digits on back of card)

Signature

Date

**Paying by BACS**

Account name: **BILD**

Account number: **00352315**

Sort code: **30.94.70**

Please include this as your reference: **Events**

**Where possible, we will send confirmations, invoices and joining instructions by email.**

events ref: Making personalisation work ODE

BILD has a range of services to suit the needs of your organisation.

### In-house training tailored to your particular needs

BILD's experienced training managers can work with you to develop a programme tailored to the needs of your organisation and staff. Our experienced training associates can then deliver the training in your workplace with the assurance that our quality control and reputation gives. Your staff get the training they need, in their workplace, delivered in the way that's best for your organisation.

In the last year alone, BILD has delivered over 400 days of in house training to satisfied customers, call us on **01562 723010** to discuss your requirements.

### Consultancy delivered by experts in their field

We have a wide range of consultants with years of knowledge and expertise in their field and our services are always tailored to your specific requirements. BILD consultants are up to date in all government and leading-edge learning disability-related policies and are able to offer practical support in putting policies into practice.

At the heart of all BILD's work is the involvement of people with learning disabilities and family carers and our service can offer practical ideas for inclusion and person-centred approaches.

If you'd like to discuss your ideas and requirements please do call us on 01562 723010.

### Events turning policy into person centred practice

BILD offers a number of high quality conferences and events that have a strong focus on BILD's priority areas as well as delivering government policy.

The conferences cover the range of important BILD priority areas including:

- Advocacy, choice and empowerment
- Positive behaviour support
- Making personalisation work
- Supporting and developing the workforce
- Understanding Autism

Watch our website [www.bild.org.uk](http://www.bild.org.uk) for future conference details.

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Campion House, Green Street,  
Kidderminster, Worcestershire DY10 1JL  
Telephone: 01562 723010  
Fax: 01562 723029  
Website: [www.bild.org.uk](http://www.bild.org.uk)  
Registered charity No. 1019663

**Please see our website for a full and updated listing of our events**  
**[www.bild.org.uk/events](http://www.bild.org.uk/events)**